

# CSR-TTAC Connections

December 2024

**988  
CRISIS  
SYSTEMS  
RESPONSE** | TRAINING &  
TECHNICAL  
ASSISTANCE  
CENTER

Funded by the Substance Abuse and Mental Health Services Administration

## COMMUNITY CORNER



### Alabama

VitaAL, a partnership between the University of Alabama and state governmental agencies, will work with local agencies and health care providers to implement evidence-based prevention strategies to better assess, engage, treat, and transition patients at risk of suicide. [Suicide Prevention Program Implemented at CRMC](#) (*The Cullman Times*)

### Mississippi

The Mississippi Department of Mental Health (DMH) released a 988 and Suicide Prevention Guide for Schools, which offers a toolkit to guide conversations about the topic and provide resources to help those impacted by suicide. [Mississippi Agency Releases 988 Toolkit for Schools](#) (*WJTV*)

### New York

The center recently became one of the first Supportive Crisis Stabilization Centers licensed by the New York State Office of Mental Health and the State's Office of Addiction Services and Supports. [Dutchess County's Stabilization Center Licensed Supportive Crisis Stabilization Centers](#) (*People USA*)

### Pennsylvania

The center will provide walk-in care and crisis stabilization services, as well as housing the mobile crisis response team to respond to additional crises in the community. [Connections Opens Emergency Behavioral Health Crisis Walk-In Center in Harrisburg, PA](#) (*Connections Health Solutions*)

## LEARNING COLLABORATIVE



### Building Healthy Systems: Supporting Workforce Wellbeing [Submit Applications Today!](#)

Application Closes: **Wednesday, January 24**

It will provide an overview of the challenges facing the behavioral health crisis response workforce, highlight the impact of work conditions, culture, and climate on workforce wellbeing, provide guidance on how to assess organizational health and workforce wellbeing, and present strategies to develop and foster supportive work environments.

## UPCOMING EVENTS

### [Quarterly "3C" Session](#)

**Third Tuesdays**

2:00 – 3:00 pm ET

Next: **Tuesday, January 21**

### [Workforce Webinar – Stress and Burnout in the Crisis Workforce](#)

2:00 pm ET

**Thursday, January 23**

### [Children, Youth, and Families Webinar – Forging Partnerships Between Schools and the Crisis-Coordinated System of Care](#)

2:00 pm ET

**Thursday, February 27**

Past events are archived at [SAMHSA CSR TTAC](#)

*The CSR-TTAC, consisting of three partners: Altarum, W2 Consulting Corporation, and Change Matrix, LLC, is funded by the Substance Abuse and Mental Health Services Administration (SAMHSA) to provide training and technical assistance support to States, Territories, Tribal Organizations, and community partners. The CSR-TTAC works in conjunction with the 988 Suicide & Crisis Lifeline. Points of view or opinions in this document are those of the author and do not necessarily represent the official position or policies of SAMHSA or the 988 Suicide & Crisis Lifeline.*

## COMMUNITY SPOTLIGHT



The [Missouri Department of Mental Health](#) Housing Unit is dedicated to increasing housing for Missourians with disabilities. Through the Division of Developmental Disabilities, it works to “develop quality, affordable, accessible housing for people with disabilities in safe locations where they can access support services, transportation, employment, and recreation,” as it believes “there is an integral link between self-determination and housing.”

To assist individuals in finding suitable housing, the department provides a range of resources, including:

- [Housing Information and Resources Tip Sheet](#): This comprehensive resource guide reviews state-funded Rental Assistance Programs, policies, and procedures for Shelter Plus Care grants, resources for affordable housing, and foreclosure prevention tools.
- [Missouri Inclusive Housing](#): This nonprofit organization funded by the Missouri Department of Mental Health Developmental Disabilities Division provides support and resources for individuals with development disabilities looking for affordable and accessible housing.
- [What You Need to Know About Choosing a Home](#): A support guide for one to consider various crucial aspects of choosing a home.

Additionally, in collaboration with the Department of Corrections and the Governor’s Committee to End Homelessness, the department has developed an [interactive housing resource map](#). This tool helps individuals recently released from incarceration find housing and reintegrate into their community. It allows the individual user to filter housing programs by specific needs within each county in Missouri, offering tailored support for diverse circumstances.

### Have a highlight about your work in crisis care?

Let us add your story to an upcoming newsletter!

Toll-free: **844-464-8338**

Request specific technical assistance:

[support@988crisisttac.org](mailto:support@988crisisttac.org)

[Subscribe to the contact list](#)

or scan the QR code.



## NEW RESOURCE



SAMSHA has released a new practical guide, [Advising People on Using 988 Versus 911: Practical Approaches for Healthcare Providers](#), to help healthcare providers advise patients on when to use 988 versus 911. This resource offers clear, actionable strategies for navigating behavioral health crisis, empowering providers to educate patients about the distinct purposes of these critical services. The guide emphasizes 988 as a resource for mental health, substance use, and suicide prevention support, while 911 remains the appropriate choice for medical emergencies and immediate public safety concerns. By integrating this guide into practice, providers can enhance crisis response, improve patient outcomes, and strengthen the connection to appropriate care.

## COMMUNICATION CORNER



The National Action Alliance for Suicide Prevention (Action Alliance) is the nation’s public-private partnership for suicide prevention. It works with more than 250 national partners to advance the National Strategy for Suicide

Prevention. Recognizing the importance of conveying information about suicide in ways that support prevention rather than increase risk, Action Alliance designed the [Framework for Successful Messaging](#) as a best practice guide.

Although guidance on safe messaging has long been available to the news media, similar resources had not been developed for those who communicate about suicide publicly, such as through websites, social media, educational materials, and other and digital communications. The *Framework for Successful Messaging* was designed to fill that gap. It offers guidance and tools that can be used by non-profit organizations, businesses, charitable foundations, and anyone who develops and disseminates suicide-related content.